

## Claims Consultancy Service Entitlement Certificate

As a client of BLW Insurance Brokers, you are enrolled in the Claims Consultancy Club which gives you access to various professional benefits as specified overleaf.

The claims consultancy club has been designed by BLW to give its clients the best possible help and assistance in the event of a claim. It will save you time and expense and will give you complete reassurance that you will always have the assistance of a professional specialist.

For immediate advice and 24-hour assistance call **07985 587772** 

For more information or support please e-mail: info@claimsconsutancyclub.com

## **Member Benefits**

- Access to Disaster Management Planning.
- Access to Building valuation services.
- General risk management advice on any business situation from which a potential claim may arise.
- Access to contractors 24/7 for emergency assistance and reinstatement estimates (Sarrani Network).
- Access for Forensic accountants.
- Telephone assistance immediately in the event of any incident that could give rise to a claim.
- Immediate advice on evidence gathering to defend liability claims against you successfully including those within the policy excess.
- Practical help in compiling and presenting all claims.
- For property and business interruption claims over £5,000 in value, a professionally qualified chartered loss adjuster (limited to 20 Hours) will be personally assigned to prepare your claim and negotiate on your behalf to achieve the best possible settlement.
- Your loss adjuster will advise you on measures necessary or advisable to secure and make premises safe, mitigate the loss, salvage partially or undamaged goods and minimise the disruption to you and your business.
- Your loss adjuster will prepare and present your evidence that verifies the loss. He will also liase with your accountants to prepare and quantify the business interruption claim.
- Access to a legal telephone 'hotline' for free advice on insurance claims, employment, and general litigation matters. Solicitors are available, if the need arises, to give this specialist advice.

BLW Insurance Brokers Claims Consultancy Service ensures you always receive the best possible advice and provides you with access to professionally qualified specialists 24 hours per day 365 days a year.